

Smart Hands Support Services

At Flow, We understand the critical importance of efficient and reliable deployment services. We offer Smart Hands support services, providing our customers access to experienced engineering resources. Trust us as your safe pair of hands for reliable, efficient deployment services.

Key Features



Equipment Pre-Staging & Testing

Ensure that all equipment undergoes thorough testing and configuration before installation, reducing the risk of malfunctions or errors during deployment.



Receive, Inventory, and Cross-Check Equipment:

Safely receive equipment, validate against the Bill of Materials (BOM), and ensure accurate inventory management for streamlined project execution.



'White Glove' Equipment Installation

Expert rack installation service ensures devices are securely installed as per design, with applied labeling as required.



Connect Necessary Cabling

Properly connect all equipment as per design, ensuring accurate patching and documentation for optimal network connectivity.



Power-Up Equipment and Complete Green-Light Checks

Verify that equipment functions as intended at the point of installation, ensuring reliability and performance from the outset.



Work with Remote Engineering Teams

Liaise with provided contacts to ensure remote engineering teams can connect to installed equipment for the next phase of deployment works.

Why Our Partners Choose Us

With years of expertise and a global network of trusted partners, Flow is uniquely positioned to meet your deployment needs. Our dedication to excellence and customer satisfaction sets us apart, ensuring that every project is completed efficiently, reliably, and with exceptional results.

Responsive Technical Support

Unlock the reliability, efficiency, and peace of mind of Flow's Smart Hands services. Trust us to manage the technical aspects of your projects, freeing you to prioritise driving your business forward.

The Flow Advantage

A Detailed Overview of Flow's Smart Hands Support Services

Risk Mitigation

Thorough testing and pre-staging reduce the risk of malfunctions or errors during deployment, minimising downtime and disruption to operations.

Collaboration and Coordination

Seamless collaboration with remote engineering teams expedites installation works, reducing project timelines and enhancing efficiency.

Customised Solutions

Each project is scoped to meet customer requirements, ensuring tailored solutions that address specific needs and challenges.

Efficiency and Reliability

Expert installation and proper cabling ensure optimal network connectivity and reliability, driving operational efficiency and productivity.

Documentation and Accountability

Formal sign-off documents provide accountability and facilitate project closure, ensuring compliance with project requirements.

Peace of Mind

Visual records before and after installation provide evidence of completed work and peace of mind, enhancing transparency and accountability.

Discover the Flow Advantage

Benefit from the reliability, efficiency, and peace of mind offered by Flow's Smart Hands services. Let us handle the technical aspects of your projects, allowing you to focus on advancing your business.

Our comprehensive deployment solutions ensure smooth business operations, our tailored solutions deliver results. Get in touch to discuss your requirements today.